## MEETING MINUTES

Project Name: IPRS **Doc. Version No: 1.0** Status: Final

IPRS Core Team Meeting **Meeting Name: Facilitator:** Thelma Hayter, DMH

Scribe: Carlisa Stallings

Date: 12/13/06

Time: 10:30 - 11:30 a.m.

Hargrove, Conference Room D Location:

#### **IPRS Core Team Attendees:**

Rick Kretschmer Others:

Cathy Bennett Χ

Jamie Herubin Х Cheryl McQueen Х Sara Parks Sandy Flores Gary Imes Mike Frost Х Joyce Sims Х Myran Harris

Rick Χ

Carlisa Stallings Chris Ferrell Χ

Thelma Hayter Χ Eric Johnson

Guilford

Neuse

New River

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### **Attendees:**

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Alamance-Caswell Onslow-Carteret Х

Albemarle OPC Х Catawba Х Pathways Centerpoint Pitt Х

Roanoke-Chowan Crossroads Х Х Cumberland Rockingham Х Х Durham Sand hills Center Χ Х

Х Eastpointe Х SE Center Χ

Edgecombe-Nash SE Regional Х Five - County MHA Smoky Mountain Х

Wake

Foothills Tideland Х

Χ Х Johnston Western Highlands Х

Wilson-Greene Mecklenburg Χ

# **Attendees:** 1. Roll call Item No. Topics 2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion. 3. Upcoming Check-writes (cut-off dates) – December 8, 15 January 5, 12, 19 4. Agenda items **Extended Core Team Meeting December 13** 2007 Checkwrite Schedule... http://www.dhhs.state.nc.us/dma/bulletin/1206bullet in.htm#che Reminder....Send in NPI data **IPRS** Questions or Concerns MMIS Updates - Tim Sullivan & Chris Ferrell Medicaid Questions or Concerns DMH and/or EDS concluding remarks. a. For North Carolina Medicaid claim guestions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. Physician phone analyst (i.e. Independent mental Health Providers - 4706 ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4704 6. Roll Call Updates 7. Additional NPI Segment There will be an additional period at the end of today's meeting

### Next Meeting: December 20, 2006

for those who wish to ask specific questions regarding the current NPI project. Your information system vendors are welcome to join t his part of the call at the above listed number.

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.ganda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)		
Item No.	Topics	
1.	Roll Call	
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.	
3.	Upcoming Check-writes (cut-off dates) – December 15, January 5, 12, 19	
4.	Agenda items	
	a. Extended Core Team Meeting December 13 – There will be an extended core team meeting today for those wishing to ask questions about NPI.	
	b. 2007 Checkwrite Schedule http://www.dhhs.state.nc.us/dma/bulletin/1206bulletin.htm#che	
	Kelly (Durham) stated that the link is not working. EDS will follow up.	
	c. ReminderSend in NPI data	
	d. Rick stated that Public Psychiatry (YP851/YP852) funds are now available; however, LMEs will need to send him provider-specific rates.	
	e. <u>IPRS Questions or Concerns</u>	
	Q: Yolanda (OPC) – Are 318 and 317 valid diagnosis codes? They are not listed on the array.	
	A: Cheryl (DMH) – The codes could be valid, but not part of the benefit package. Check IPRS Browser to see if the diagnosis codes are valid.	
	Q: Tina (Tideland) – Is the maximum 4 hrs per day for Developmental Therapies? Are there exceptions if clients need more?	
	A: Thelma (DMH) – Yes, the max is 4 hrs per day; however, DMH is in the process of getting prior approval set up to accept more.	
	Q: Who would authorize a prior approval? A: The LME.	
	Q: What are the codes for Developmental Therapies? A: H2014 with modifiers	
	Q: Kelly (Durham) - Will there be a report available that will display direct enrolled residential providers?	
	A: Thelma (DMH) Residential providers are not currently on a report. An e-mail has been sent to DMA Provider Services regarding the enrollment numbers; however, no response has been received. Thelma will follow-up. Also, December 18, 2006 is the deadline for endorsement application.	
	<ul> <li>Q: April (SE Regional) – Can the current provider number simply be changed?</li> <li>A: Cheryl (DMH) – If a new provider is issued, the current provider number will need to be end-dated. You will then use the new provider number.</li> </ul>	

- Q: Jeanna (Catawba) I don't recall any mention of Residential services getting an alpha suffix service level number.
- A: Thelma (DMH) Thelma will confirm and report back to the group.
- Q: Kelly (Durham) Regarding Crisis Funds, I cannot find documentation that states funds are for non-Medicaid clients and new clients only.
- A: Cheryl (DMH) Funds are available for existing clients, but only after other funds have been exhausted. Also, the November 3, 2006 bulletin from Mike Moseley states that funds are for non-Medicaid clients.
- Q: Kelly (Durham) Can existing clients be placed in Crisis target pops?
- A: Yes, they should be placed in crisis target pops; however, those funds will be used AFTER other funds have been exhausted.
- Q: Tom (Western Highlands) Considering the current concurrency and hierarchy rules, LMEs accessibility to Crisis Funds is limited. For this reason LMEs may choose to place clients in other target pops that they have more control over.
- A: Thelma (DMH) Thelma expressed that Tom's email stating his concerns has been forwarded to the Policy Group
- Q: Kelly (Durham) Has the CDSA issue been resolved? Will LMEs be required to resubmit claims?
- A: Chris (EDS) Will be resolved some time next year; no date has been communicated. At this point, not sure if claims will be systematically resubmitted or if LMEs will be required to resubmit.
- Q: Martha (New River) AMSRE claims were submitted via 837 using the regular mailbox. Only claims with procedure code 99211 are paying. Any updates?

  A: Cheryl (DMH) We are still researching the issue.

### f. Medicaid Questions or Concerns

- Q: Tom (Western Highlands) Is there an update on the CAP waiver supplies being directly billed to Medicaid (T1999, V\* codes). These are currently still being billed by the LME.
- A: Chris (EDS) will research and provide an update
- Q: Tom (Western Highlands) Are there limitations to certain services for pregnant women?
- A: Chris (EDS) Yes, there are limitations on services that would complicate the pregnancy. (Tom will send example)
- Q: If the claims deny in Medicaid, will they cross over to IPRS for processing?
  A: Thelma (DMH) No, but will research to see if an arrangement can be made that is
- similar to the arrangement for MQB clients
- Q: How can CAP consumers demonstrate that the deductible has been met?
- A: Chris (EDS) This is processed through DSS. Any questions or concerns should be addressed to DSS.
- Q: Donna (Onslow) T1999 must be filed through 3<sup>rd</sup> Party Insurance; however, they do not recognize that code.
- A: Chris ( $\stackrel{\circ}{\text{EDS}}$ ) Send claim example, attaching the  $3^{\text{rd}}$  Party Insurance carrier information, and the EOB
- Q: Lou (Tideland) Has any other LME's heard of this issue with T1999

	A: Yes
	Q: Sarah (New River) – Sarah suggested that the Dx code 648.43 can be added to the claims for pregnant women and the claims should pay.
	g. MMIS Updates – Tim Sullivan & Chris Ferrell
	7002 denial code for H0021-HA for more than 6 units – no date set for systems adjustments, but can send in replacement claims.
	DMH and/or EDS Concluding Remarks:
5.	For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
٥.	<ul> <li>Physician phone analyst (i.e. Independent Mental Health Providers)-4706</li> </ul>
	<ul> <li>Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707</li> </ul>
	Updates to Roll Call
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